



Service History Report

PW XL- 4000

HEW-XL 4000

Serial Number: MY6696Q001

Service Date	Actions Taken
7/13/17	RESTARTED PRINTER AND CLEARED ERRORS. PRINTER IS WORKING AGAIN.
8/22/17	REPLACED CLEANING CONTAINER
9/8/17	REMOVED PAPER JAM AND FIXED SCAN TO FILE FOLDERS.
10/10/17	PM SERVICE ON MACHINE. UPDATED FIRMWARE.
11/28/17	ADDED DNS TO SECOND DRAWER, PRINTING FINE AGAIN.
3/16/18	UPDATED FIRMWARE AND JOB QUEUE SETTING. RECOVERED PRINTHEADS FIVE TIMES. RAN CALIBRATE PRINT BAR.
3/19/18	INSTALLED UPDATED CLICK DONGLE ON PRINTER
8/28/18	RAN PRINTHEAD RECOVERIES. UNABLE TO RECOVER ALL PRINTHEADS, WILL RETURN WITH NEW PRINTHEADS.
8/30/18	REPLACED TWO PRINTHEADS. RAN CALIBRATIONS.
1/8/19	LOADED ROLL 1 PAPER AND CLEANED DRAWER.
7/19/19	RAN DIAGNOSTIC PRINT AND FOUND HEAD 1 & 8 NEED TO BE RECOVERED. RAN ADVANCED CALIBRATIONS 6 TIMES.
11/4/19	RAN PRINTHEAD RECOVERY.